



Terms & Conditions

1. Registration

Please download the PDF registration form, complete it and send it back to us via email or you may prefer to complete the enrolment form online on our web page <http://www.spanishlanguageabroad.com/registration>. Then please send us a deposit of 350 €. On receipt of your deposit we will reserve your Spanish language course and accommodation and confirm it to you by email.

Approximately 10 days before the course starts and once we have received your full payment, we will send you the address of your accommodation (host family or shared apartment) and the map location.

Last minute registrations: students who register later than 4 weeks prior to the course starting date are required to pay the total fee upon registration.

2. Services included in the price

- Spanish Language Abroad provides a contact person for the student who will assist, during the organisation and language course if questions or problems should arise.
- Language course (according to the chosen programme) from Monday to Friday (except bank holidays) mostly in the mornings, rarely in the afternoon (depending on the level of Spanish and the number of students enrolled in the course).
- Written and oral placement test on the first day of class for all students (except beginners). After the placement test every student receives a Textbook and an Exercise book (prices depending on location, not included in the price), which correspond to his/her level.
- School handbook with useful information about the school, course contents, activities and excursions.
- Cultural activities and excursions in order to bring students closer to the culture, food, festivals etc.
- After completion of the language course the students receive a certificate on which the type of the course, the completed hours and the reached level are listed.
- Welcome reception at the schools, staff speaks different languages and helps the student at any time.
- Student ID card
- Use of the computer room (free internet access), the library and the video room.
- 24-hours emergency phone line.
- All schools are open all year round.
- All our partner schools are located in the city centres with easy access by public transportation.
- All accommodations are located at a maximum distance of 30 minutes from the school. All accommodations provided have been carefully chosen.
- Airport pick-up service available (prices and further information on request).
- Our cooperation partners are accredited of the INSTITUTO CERVANTES.
- International atmosphere: the schools welcome more than 10.000 students of many different nationalities per year.
- Because of the high standards of quality and more than 20 years of experience our partner schools are among the top language schools in Spain and South America.



- The courses always start on Mondays and end on Fridays. The minimum age to register throughout our agency to our partner schools is 17 years.

3. Terms of Payment

Payments are only accepted in € (For language courses in Latin America \$). A deposit of 350 € must be paid after the registration and it is non-refundable and Spanish Language Abroad must receive the full fees at the latest 4 weeks prior to arrival. If we should be unable to offer a language course, we will reimburse all payments made by the participant.

Please send all payments by bank transfer (the student must pay all bank charges):

Beneficiary: Spanish Language Abroad

(Address: Calle Tinerfe El Grande, AP de Correos 138, 38670 Adeje - Tenerife, Spain)

Bank: SANTANDER, SPAIN

IBAN: ES7300494441622310012403

SWIFT: BSCHEMXX

- In case of a cancellation more than 4 weeks before departure the down payment will be deducted.
- In case of a cancellation less than 4 weeks before arrival the full amount of the language course is non-refundable.
- Neither our partner schools nor we are responsible for cancellations due to an act of God, health or personal problems.
- The cancellation of the language course must be given in writing
- by e-mail: info@spanishlanguageabroad.com .
- Any complaints regarding the language course and accommodation need to be given in writing and within the first 24 hours. Otherwise students will lose the right to any compensation, refund or changes.
- In the case, that there are only 1 or 2 students enrolled in the same course, the number of classes per week will be reduced.
- There are no lessons on bank or public holidays. Classes missed due to public holidays will not be recovered.

4. Further information for your accommodation:

- The accommodation is available from 12:00 noon (18:00 for Cádiz) on the Sunday prior to the start of the language course (a Monday) and until 12:00 noon on the Saturday following the last day of class (on Friday). Please inform Spanish Language Abroad early enough about your arrival date and time.
- The students must respect all the rules and regulations set by families and shared flat administrations. If a student causes damage to the premises he must pay the corresponding amount.

5. Data protection

Spanish Language Abroad keeps all personal data provided by its participants strictly confidential, however, it is necessary to pass on certain information (e.g. the registration form) to our partner schools, in order to organise the language course. In spite of our precautions, Spanish Language Abroad does not assume liability should a third party gain access to the data.



We store students' personal data and correspondence electronically.

6. Limitation of liability

The statements published on our web page www.spanishlanguageabroad.com and in these terms & conditions are the basis for the legal relationship between us and the participant. Any further or varying regulation has to be confirmed by Spanish Language Abroad in writing. Spanish Language Abroad reserves the right to make changes to the information on our website and our documents without previous notification.

- Spanish Language Abroad is not liable for any personal or material damage that might occur to the student abroad.
- We recommend to bring the European Health Insurance Card and beside the students should have their own private insurances for accidents, illnesses and personal liability. We recommend the insurance of Globelink. Please use the following link:

<http://globelink.co.uk/policy-options/comprehensive-travel-insurance.html>

This agreement is subject to Spanish law. Place of jurisdiction is Santa Cruz de Tenerife.